

PRIVACY POLICY

Respect for the confidentiality of user data is one of the fundamental principles of the work of LVL Mena - FZCO (hereinafter referred to as the "Company" / "We"). Our Privacy Statement and our methods of work are aimed at processing the information you provide in an appropriate and lawful manner and at ensuring its confidentiality, safety and availability.

This Privacy Statement is a complete statement of the privacy policy and the information you provide and applicable to the activity of the Company. The Statement explains how you provide information, as well as how and for what purpose we use, transfer and protect it. This Privacy Statement also describes what you may take regarding the use, correction and deletion of the information you provide.

Please read this Privacy Policy. If, after reading the Privacy Policy, you do not agree with its contents, you should not provide us with any information.

By using the information you provide, we comply with the requirements of applicable law.

The Privacy Statement is based on the following principles of data protection:

- information must be processed in a lawful, fair and transparent manner;
- information must be collected solely for the achieve welldefined, unambiguous and legitimate purposes and must not be further processed in a manner inconsistent with these purposes;
- information must be carried out in a correct manner and limited exclusively to the relevant

information necessary to achieve the purpose pursued by the processing of this information;

- information must be accurate and, if necessary, updated;
- all reasonable steps are taken to ensure that information is immediately deleted

or corrected;

- information is not subject to disclosure and must be stored in a manner that ensures its appropriate security;

- information is not subject to transfer to third parties, except in cases where such transfer is necessary in order for us to be able to provide you with services;

- You have the right to access information, to change or delete it, to restrict or object to its processing, and you have the right to port it.

Collection of information

If you have the intention to use our services, we may ask you to provide information so that you can carry out your work, provide your services and improve them. The information may be transmitted by you through our website: <https://adhand.app> or other electronic or software solutions supported by us. We process the information you provide only to the

extent necessary to achieve strictly defined, unambiguous and lawful purposes, or for a purpose required to be achieved by the laws of the country in which we operate.

The information we collect includes names and e-mail addresses. We may also ask You to provide other information in order to use Our Services. We collect this information only for the purpose of providing our services.

In addition, we collect information for other purposes, such as statistics, administrative and communication tasks, and IT administration.

Use of Information

We use the information for the purposes for which we collect it and store it only for the time necessary to achieve these purposes. We may retain information for as long as it is necessary to provide our services, to fulfill our legal obligations or to achieve any of the purposes listed above. Access to your information is provided exclusively to employees of our Company, as well as affiliated organizations who have the appropriate permission and a clear work need for access to information.

Use of cookies

Our site: <https://adhand.app> uses cookies or similar technology solutions to provide you with the best user experience and to analyze trends, administer the site, track user behavior on the site, and collect demographic information about Our customer base as a whole. Our cookies do not contain information that can directly or indirectly identify a person. We automatically collect

certain information through cookies and tracking tools, such as the Internet Protocol address (IP address); browser type; Internet Service Provider (ISP); pages with which the user entered the site and from which he left the site; files viewed on our website (e.g. HTML pages, images);

Operating system Date and time stamp and/or click statistics to analyze general trends and to manage the site. You can control the use of cookies at the level of your browser, but if you choose to disable cookies, this may lead to a limitation of the availability of certain functions and capabilities of our site or service.

Transfer of information

We will only share the information you provide with third parties in the following circumstances:

- if you have given your consent to this;
- if the purpose of this data transfer is directly related to the purpose for which the information

was originally collected;

- if it is necessary to provide services to you;
- if required to do so by law, administrative or judicial order;
- if this is required to substantiate or defend statements of claim or to defend a legal claim;
- if

it is necessary to comply with a lawful request of public authorities, including security services and law enforcement agencies;

- if it is necessary to prevent abuse or other misconduct, such as coordinated attacks, in order to

ensure the safety of data. **Security of information** processing

One of the most important principles of our work is to ensure the security of the information you provide. We process your information, taking care of its security, introduce and maintain appropriate information from accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access, in particular, if the processing involves the transfer of information on the network, as well as on protection against other forms of unlawful use.

Your rights to the protection of the information you provide

You have the right at any time to request access to, correction or deletion of the information provided by you, to prohibit its processing or to object to its processing, as well as the right to transfer information. In order to keep the information up to date, we recommend that you notify us of any changes or inaccuracies. If you want to review and/or edit your information or if you want your data to be deleted; or you want to know how long we plan to keep the information in us, or ask another question related to access to the information; You can write us an e-mail: support@evido.me We will make every effort to answer your question as quickly as possible.

Responsibility

We are responsible for complying with the requirements and principles set forth in this Privacy Policy and are ready to demonstrate such compliance at any time.

Lamentation

You have the right to send complaints to the e-mail address provided above regarding how we process the information you provide. We make efforts to consider all requests and complaints in a timely manner and in accordance with internal regulations.

Changes to the Privacy Policy

From time to time, the Privacy Policy may be amended, for example, in the event of changes in the relevant legislation or other external and internal factors. Please visit our website: <https://evido.me>

Our contacts:

LVL MENA - FZCO

Address: DSO-IFZA, IFZA Properties, Dubai Silicon Oasis, UAE

e-mail: support@evido.me; lvlmenafzco@gmail.com

Effective Date: 13.02. 2025